Call Worldwide Assistance when:
- You require a referral to a hospital or doctor
- You are hospitalized
- You may need to be evacuated or repatriated
- You need to guarantee payment for medical expenses
- You experience local communication problems

Worldwide Assistance can be reached at 888.765.8281 from the USA or Canada. Call collect 202.659.7777 if you are outside of the USA or Canada. Before you call, please have ready the information listed under ATTENTION on the reverse side of this card.

Please note that this is not a credit card or medical insurance card in addition. Executive Assistance is not available for travel within the USA.

The following assistance is provided by Worldwide Assistance:

- Medical Assistance including referral to a doctor or medical specialist, medical monitoring when you are hospitalized, emergency medical evacuation to an adequate facility, medically necessary reorganization, and return of mortal remains.
- Personal Assistance including trip medical referral information, emergency medication (while on a trip), embassy and consular information, lost document assistance (while on a trip), emergency message transmission, emergency cash advance (while on a trip), referral to a lawyer (while on a trip), translation/interpreter access (while on a trip), medical benefits verification and medical claims assistance (while on a trip).
- Travel Assistance including emergency travel arrangements, return of traveling companions/dependents, and return of vehicle.

This information card is intended to provide a brief outline of the assistance services provided to employees of insureds who have purchased assistance services as part of the International Advantage® insurance policy. The availability of services for you is subject to the terms and conditions of the policy issued to your employer. Coverage is underwritten by members of ACE USA International Advantage. Worldwide Assistance makes every effort to refer you to appropriate medical and other providers. We cannot, however, be responsible for the quality of results of services provided by these independent providers. Services may be provided by a third party vendor. Services shall not be available if the insurance policy or specific coverage is no longer in effect for the employer or the policy limit exceeded.

By requesting assistance you agree to assign to us your rights to recover from any of your responsible insurers any expenses we incur.

In all cases, the medical professional, the medical facility and/or attorney suggested by Worldwide Assistance or services provided directly to the eligible person pursuant to this Agreement are not employees or agents of Worldwide Assistance, and the final selection of the medical professionals, medical facility, or legal counsel is your choice alone. Worldwide Assistance assumes no responsibility for any medical advice or legal counsel given by the medical professional and/or attorney, nor shall Worldwide Assistance be liable for the negligence or other wrongful acts or omissions of any of the legal and/or health care professionals providing direct services pursuant to this Agreement. The Subscriber shall not have any recourse against Worldwide Assistance by reason of its suggestion or contact with a medical professional and/or attorney.

Control Risks Group Services

In addition to providing general security advice via CR24, Control Risks Group can also provide the following services:
- CityBrief: online travel security information (www.citybrief.com with your UserID and password required)
- Urgent security advice and action to crisis response situations such as kidnapping, extortion, and illegal detention (call your CR24 security number)
- Risk assessments, physical & personal security, investigations, and crisis management planning & training (call 202.849.3390)

Note: Costs for Control Risks Group’s CityBrief and general security advice through CR24 are included in your policy. All other Control Risks Group services are available to ACE USA policyholders.